

Welcome to the Service Excellence Celebration

Community Futures Development Corporation, and The Bancroft and District Chamber of Commerce are partnering together to promote Service Excellence throughout the business community in North Hastings.

We will be sponsoring a celebration of Customer and Service Excellence by soliciting comments and stories from your clients and customers. They could be regular customers, visitors or tourists. At the end of the “contest” period the business with the best feedback will receive the grand prize award, a free ad in next year’s Destination Guide, a Service Excellence logo to use in any future advertising and unchallenged bragging rights. There will also be a draw from all submissions with a \$50.00 award to the lucky submitter.

The Celebration organizers will provide:

1. POS Posters for you to display in your establishment to draw attention to the celebration and encourage participation.
2. POS “Customer Service Excellence Participant” window decals for “nominated” businesses, to post in their establishment.
3. POS “Post Cards” directing customers and clients to send us their stories and comments. You are encouraged to hand these cards to your customers and / or put the cards into their shopping bags with their purchases.
 - The cards will ask that written comments be submitted by e-mail or regular mail to a central address (e.g.: excellence@community-futures.ca or Community Futures Dev. Corp, 26 Chemaushgon Road, P O Box 517, Bancroft ON K0L 1C0).
4. If any customer leaves their comments at your business, e-mail us or give us a call and we will arrange to have them picked up (800) 465-4119, or (613) 332-5564.

For more information watch for the ads in local newspapers or visit www.community-futures.ca.



Bancroft & District
CHAMBER OF COMMERCE



Community Futures **Canada**^{ca}

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